

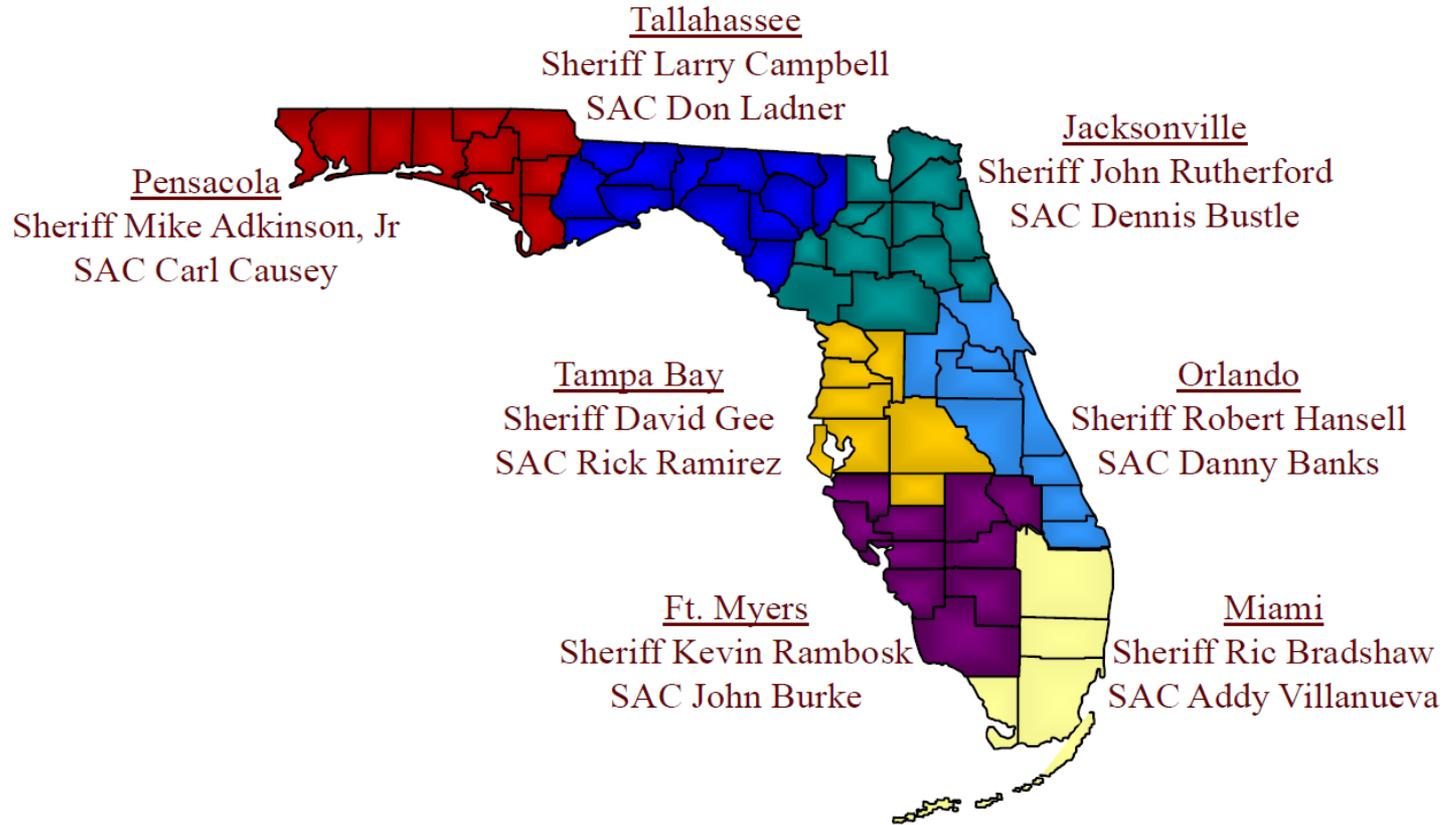


FloridaNet Data Collection

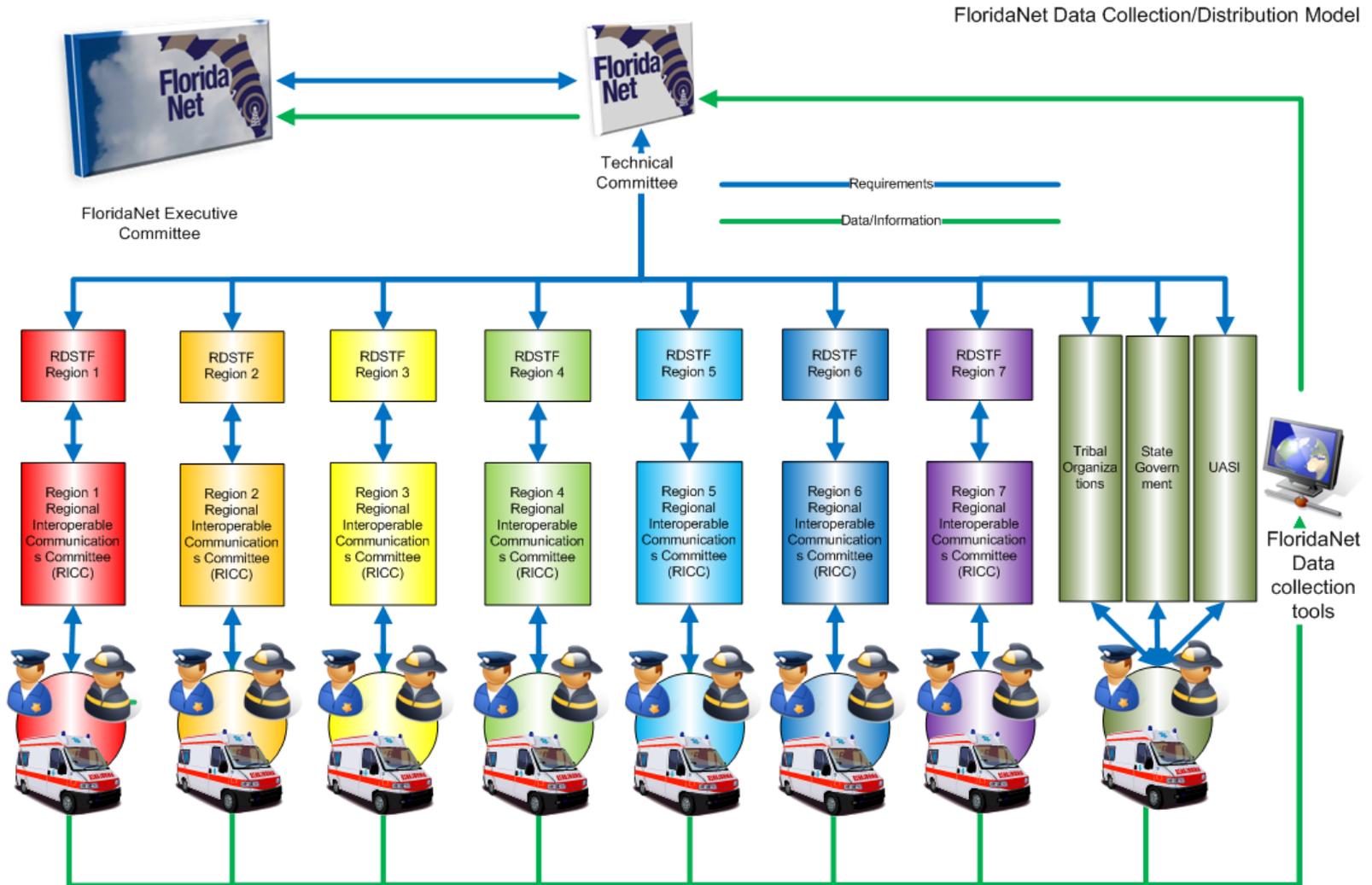
April 14th 2015



Domestic Security Oversight Council (DSOC) distribution



Data Collection Model



FloridaNet Data Collection Survey

- Pilot Phase sent to Region 5 Orlando/Space Coast area
- 18 question Survey
 - Used questions from Mobile Data Survey Tool (MDST) www.publicsafetytools.info
- 199 surveys sent to first responder contact list
 - 7 Domestic Security Oversight Council (DSOC) regions. These also align to our 7 Regional Domestic Security Task Force (RDSTF) Regions
- Received 100 responses
- 37 completed the survey

FloridaNet Data Collection Survey

- 62% of respondents were local government
 - 24% County
 - 5% from State government
- 48% of respondents were from Fire Services Discipline
 - 15% Law Enforcement
- Most organizations have less than 200 employees
- **60% of organizations use a data management or data monitoring product**

FloridaNet Data Collection Survey

- 53% of respondents require 2 or more carriers to accomplish their public safety mission
- Reasons for multiple carriers
 1. Coverage
 2. Redundancy
 3. Reliability
 4. Capacity
- Over 60% of respondents indicated that employees have more than 2 devices

FloridaNet Data Collection Survey

- Most organizations paid less than \$40 per month for unlimited service
- Top Mission critical activities
 1. Text messaging
 2. Computer Aided Dispatch (CAD)
 3. Automatic Vehicle Location/Global Positioning System

Lessons learned

- Don't get ahead of yourself
 - Refine and validate your contact list before you send out a survey
- Send a “heads up” message to key subject matter experts and points of contact
 - This will allow time to prepare for the survey and identify the correct respondents
- Don't worry about getting 100% response—get a relative sample

Next Steps for Florida

- State wide Survey going out at the end of the month
- Workshops to review and follow up on responses to Survey
- Engage local first responder community on usage and sharing of data management and data monitoring applications already in place

Florida Data Sharing

- Florida Highway Patrol is establishing a process to share data with FirstNet
- Details include
 - Application usage
 - Date and time of usage
 - Data usage by application
- Data is coming from a commercially available data management tool and is part of the basic set of reports

Tips for data management and data monitoring tools

- Get familiar with what data is available now
 - Most organizations have a gold mine of data that show how they currently use data to perform their public safety mission
- Work with Local First Responders to identify data they are willing to share
- Check with leadership to determine legal restrictions on data sharing
 - There is likely something you can share
 - At a minimum you should become familiar with how you use your data
- Share your data with FirstNet
 - This is the single most important thing a public safety organization can do to prepare for FirstNet



Thank you

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