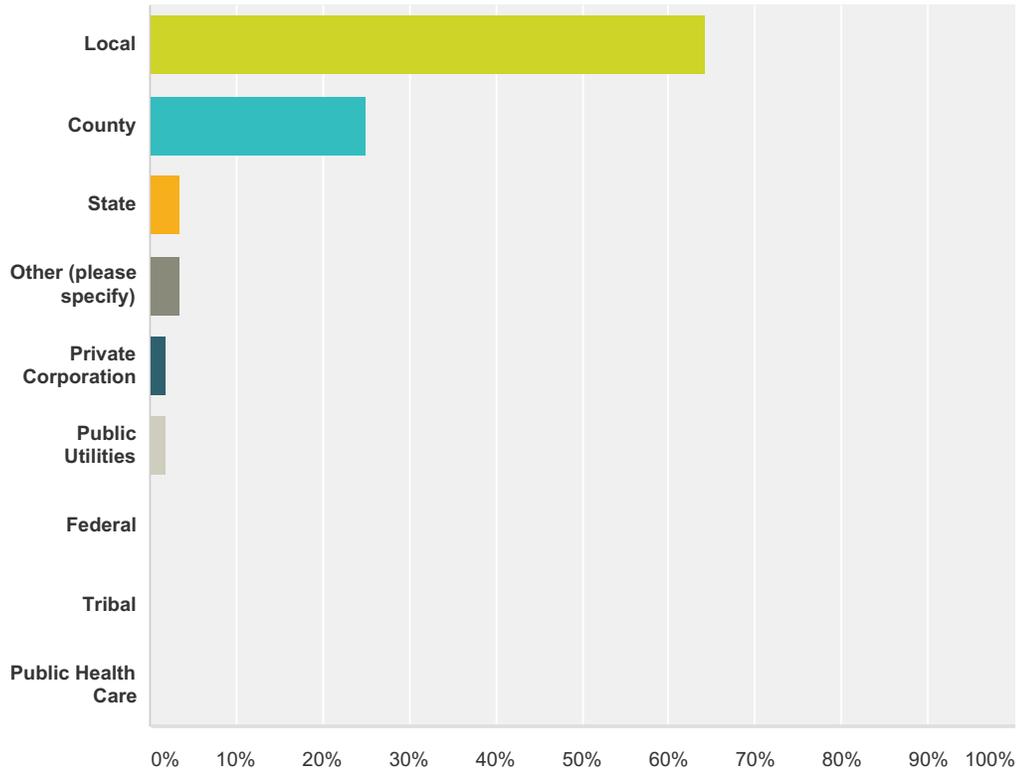


Q1 Select your organization type:

Answered: 56 Skipped: 0

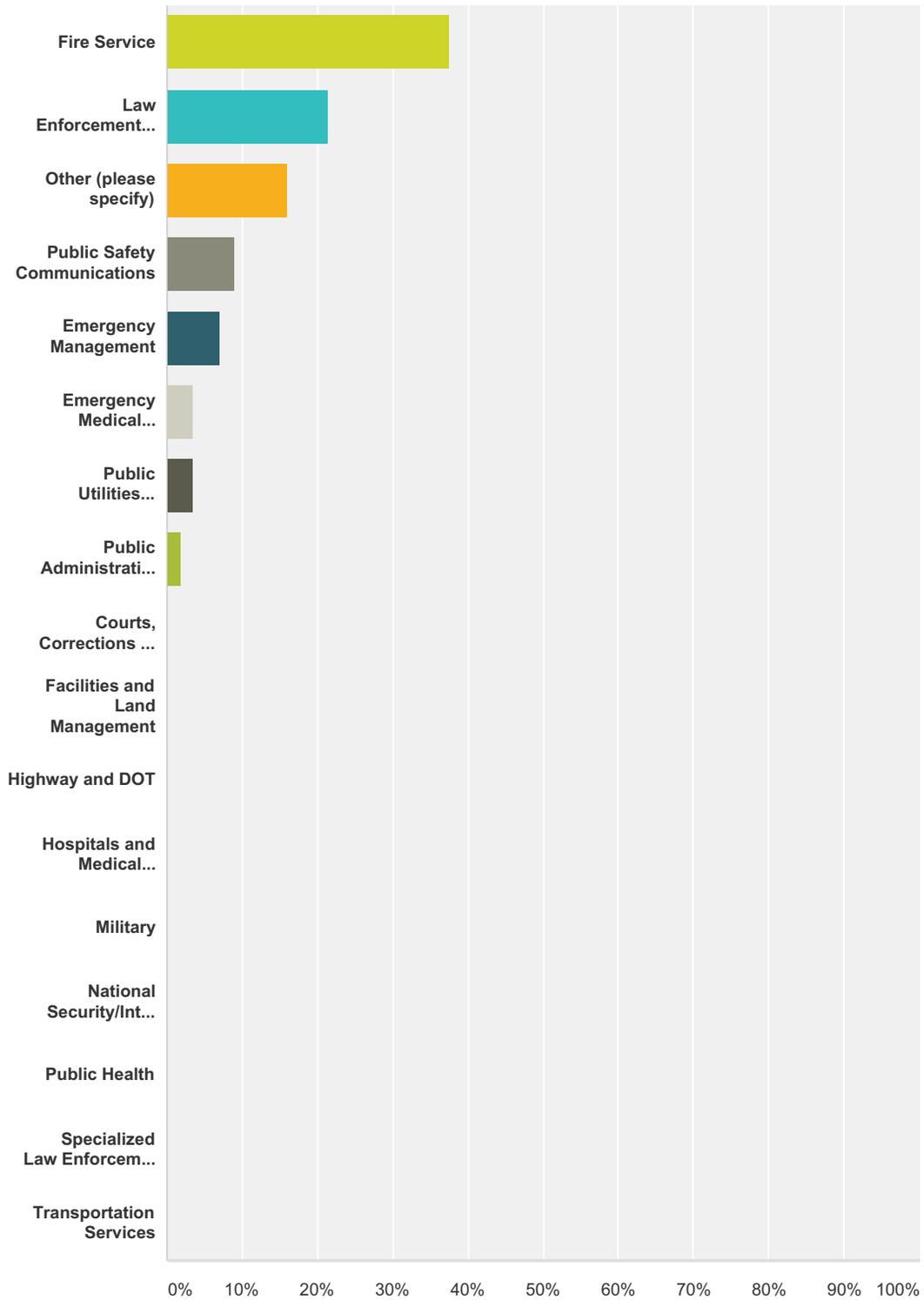


Answer Choices	Responses
Local	64.29% 36
County	25.00% 14
State	3.57% 2
Other (please specify)	3.57% 2
Private Corporation	1.79% 1
Public Utilities	1.79% 1
Federal	0.00% 0
Tribal	0.00% 0
Public Health Care	0.00% 0
Total	56

#	Other (please specify)	Date
1	City	2/5/2015 3:36 PM
2	K-12 School District	1/30/2015 7:03 AM

Q2 Please select the discipline that best describes your agency or division:

Answered: 56 Skipped: 0



Answer Choices	Responses
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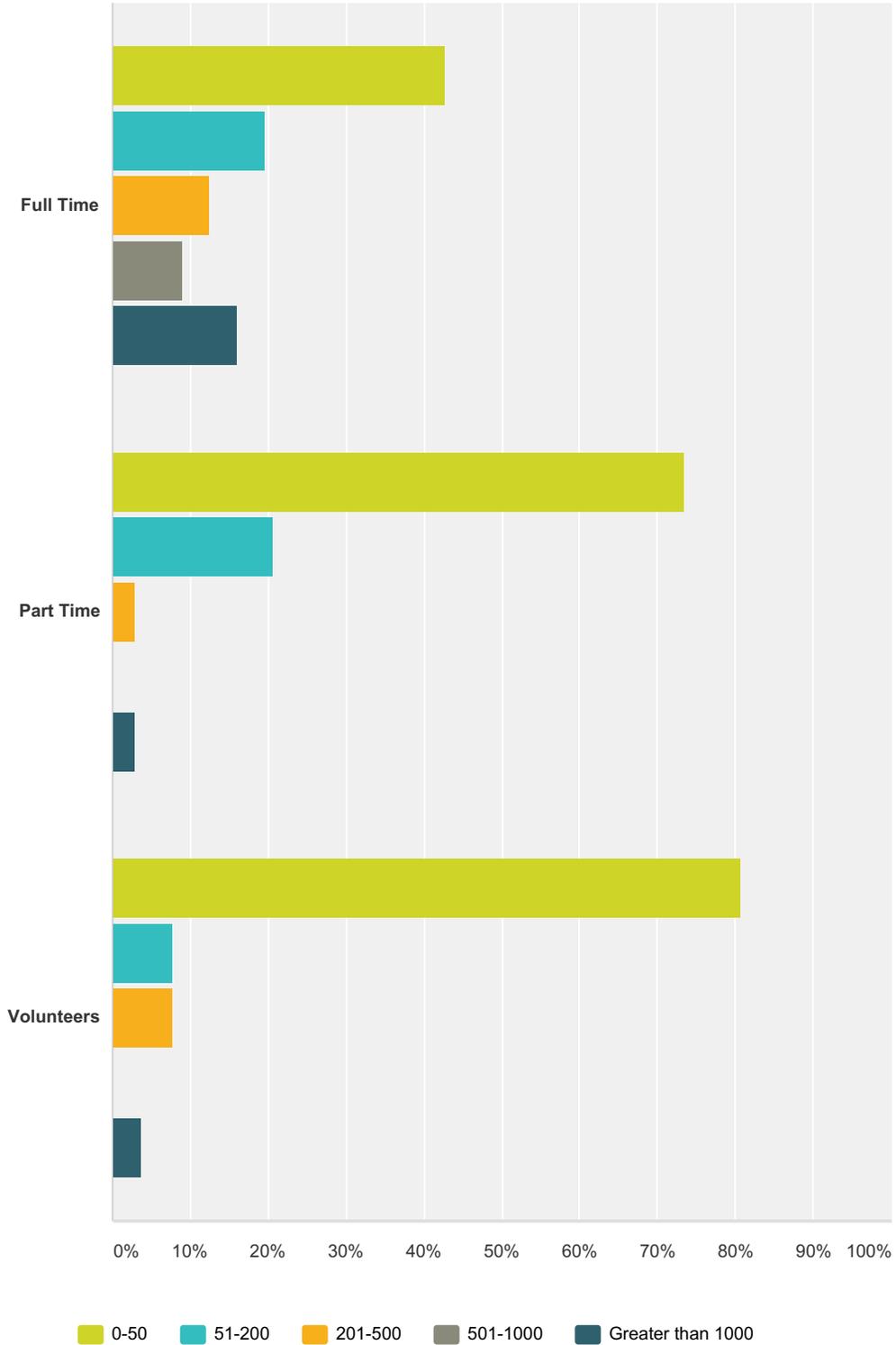
FloridaNet Contract survey

Fire Service	37.50%	21
Law Enforcement (Municipal, State, Sheriff, Highway Patrol)	21.43%	12
Other (please specify)	16.07%	9
Public Safety Communications	8.93%	5
Emergency Management	7.14%	4
Emergency Medical Services	3.57%	2
Public Utilities (Electricity, Gas, Water, Telecom and Sewer)	3.57%	2
Public Administration and Support Services	1.79%	1
Courts, Corrections and Security	0.00%	0
Facilities and Land Management	0.00%	0
Highway and DOT	0.00%	0
Hospitals and Medical Facilities	0.00%	0
Military	0.00%	0
National Security/Intelligence	0.00%	0
Public Health	0.00%	0
Specialized Law Enforcement (Investigations, Intelligence, Dignitary Protection, Specific Jurisdiction or Mission)	0.00%	0
Transportation Services	0.00%	0
Total		56

#	Other (please specify)	Date
1	Fire, EMS & Rescue Services	2/6/2015 3:36 PM
2	Public Relations office, ESF-14	1/30/2015 8:25 AM
3	K-12 School District	1/30/2015 7:03 AM
4	Law Enforcement, Courts, Corrections, Animal Services Operations	1/29/2015 10:55 AM
5	Fire/Rescue/emergency medical/emergency managment	1/26/2015 3:42 PM
6	Procurement	1/24/2015 8:46 AM
7	Economic Development/Code Enforcement	1/21/2015 12:14 PM
8	IT - Orange County government	1/15/2015 3:32 PM
9	Public Education (University)	1/15/2015 3:30 PM

Q4 How many of the following types of employees are in your agency? (For the purposes of tracking agency staff, contractors should be considered employees):

Answered: 56 Skipped: 0

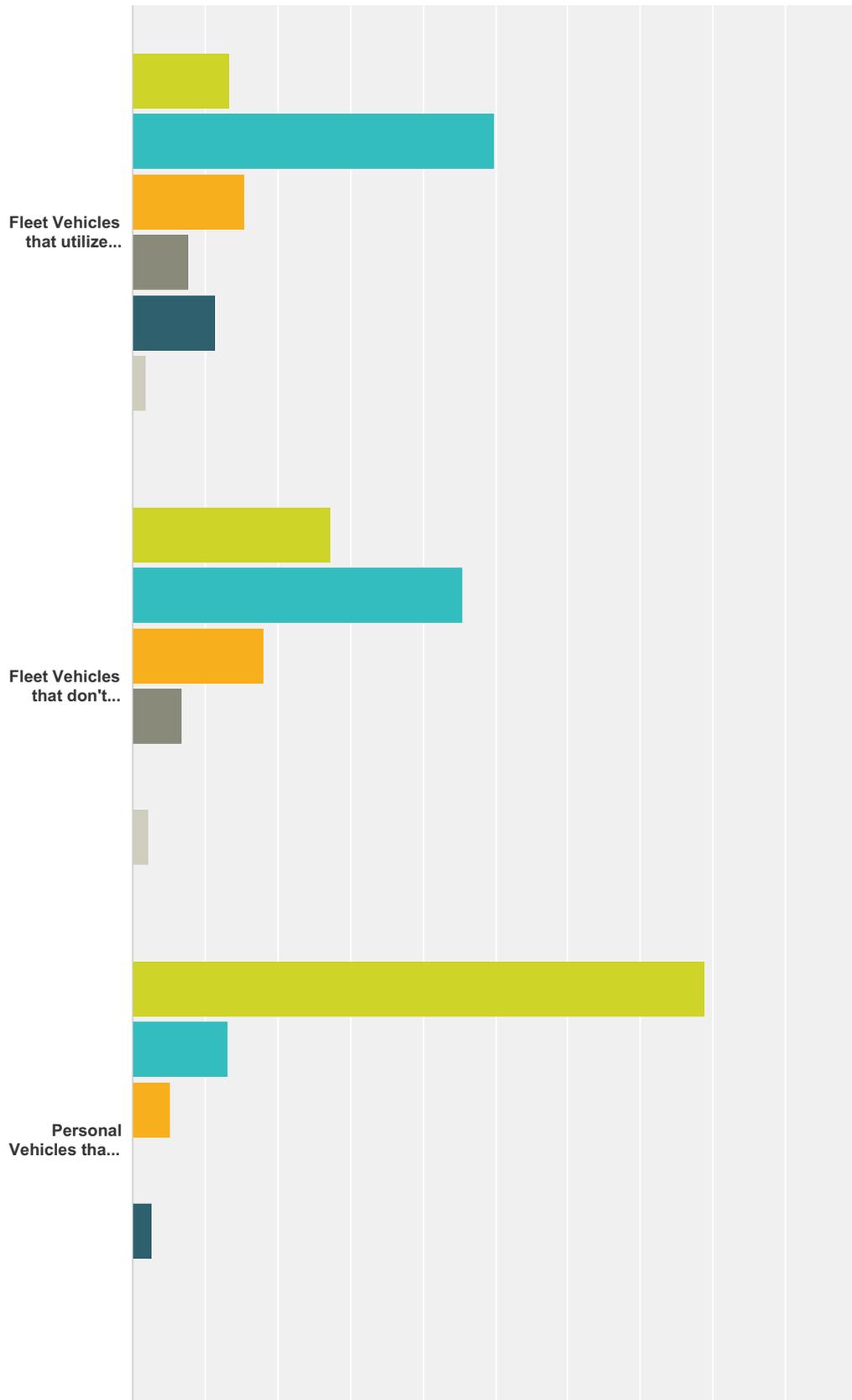


FloridaNet Contract survey

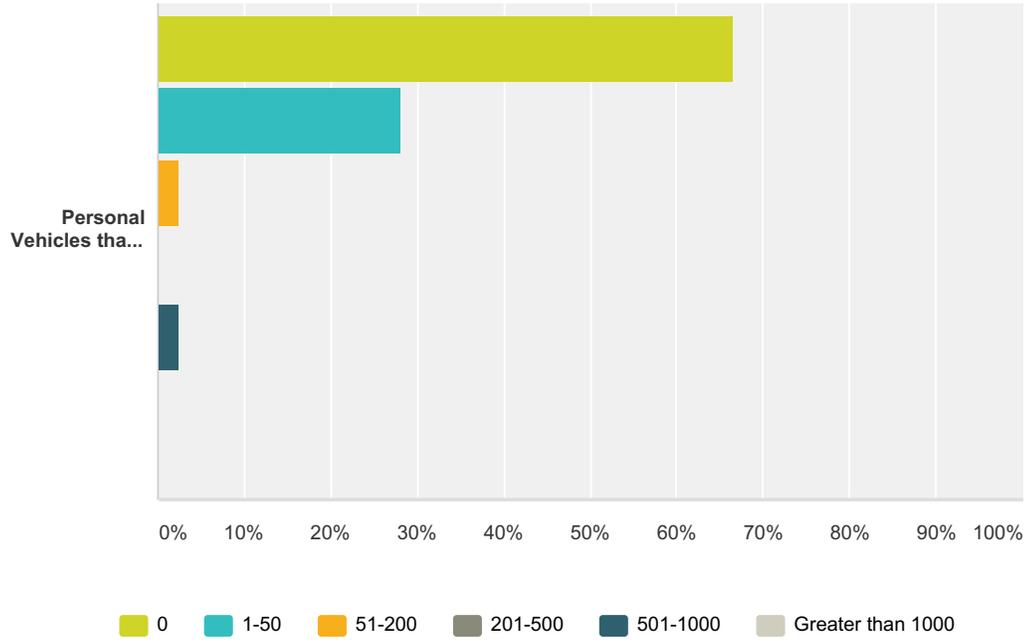
	0-50	51-200	201-500	501-1000	Greater than 1000	Total
Full Time	42.86% 24	19.64% 11	12.50% 7	8.93% 5	16.07% 9	56
Part Time	73.53% 25	20.59% 7	2.94% 1	0.00% 0	2.94% 1	34
Volunteers	80.77% 21	7.69% 2	7.69% 2	0.00% 0	3.85% 1	26

Q5 Please provide information on your vehicles used in your agency/organization:

Answered: 56 Skipped: 0



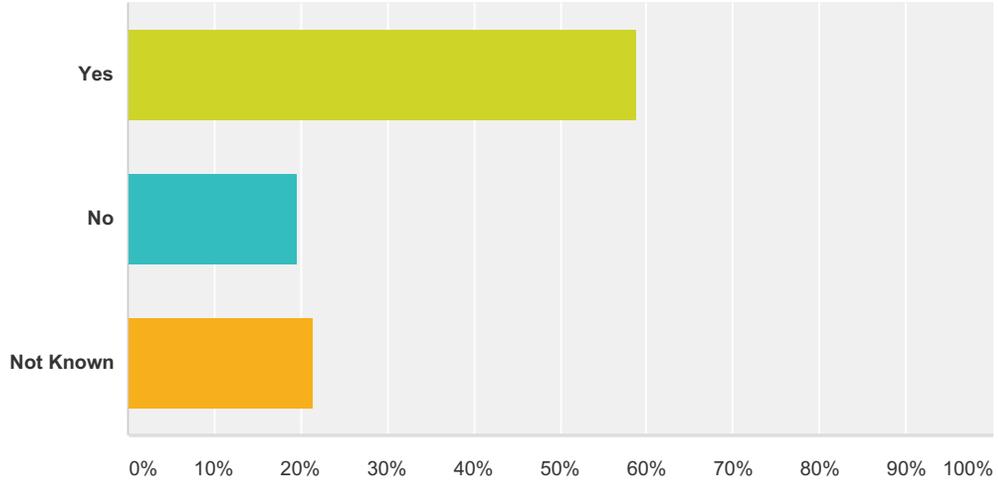
FloridaNet Contract survey



	0	1-50	51-200	201-500	501-1000	Greater than 1000	Total
Fleet Vehicles that utilize data	13.46% 7	50.00% 26	15.38% 8	7.69% 4	11.54% 6	1.92% 1	52
Fleet Vehicles that don't utilize data	27.27% 12	45.45% 20	18.18% 8	6.82% 3	0.00% 0	2.27% 1	44
Personal Vehicles that utilize data	78.95% 30	13.16% 5	5.26% 2	0.00% 0	2.63% 1	0.00% 0	38
Personal Vehicles that don't utilize data	66.67% 26	28.21% 11	2.56% 1	0.00% 0	2.56% 1	0.00% 0	39

Q6 Does your agency/organization utilize any type of data monitoring/data management product?

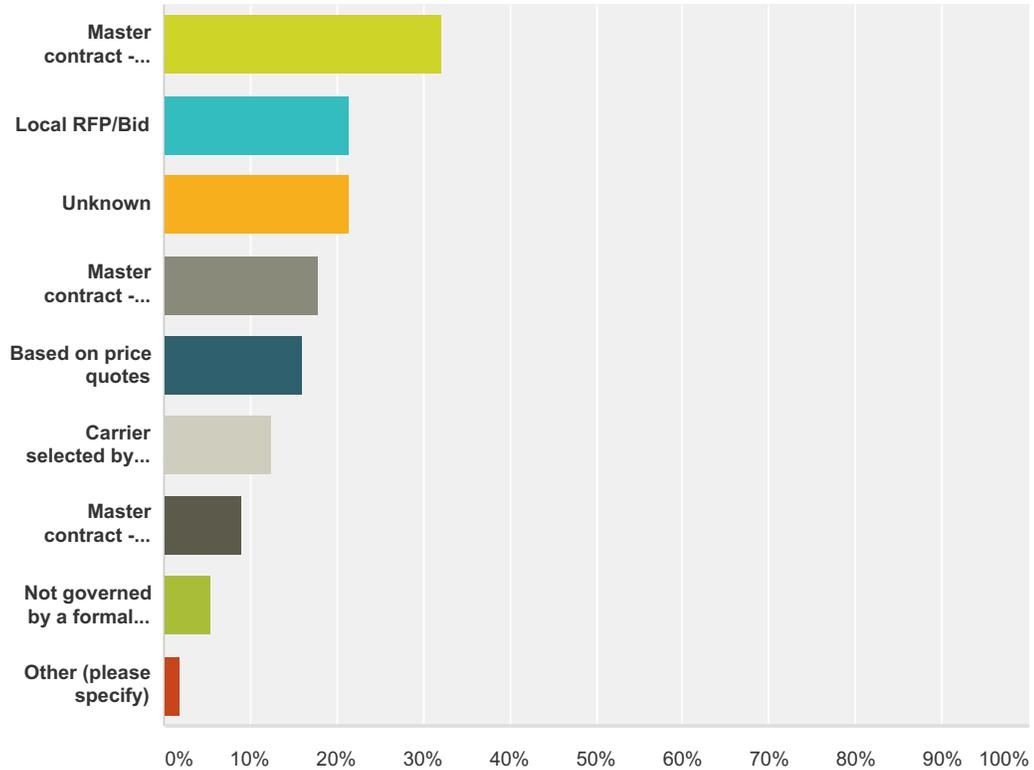
Answered: 56 Skipped: 0



Answer Choices	Responses	Count
Yes	58.93%	33
No	19.64%	11
Not Known	21.43%	12
Total		56

Q7 What procurement process was utilized by your agency to select your carrier (select all that apply)?

Answered: 56 Skipped: 0

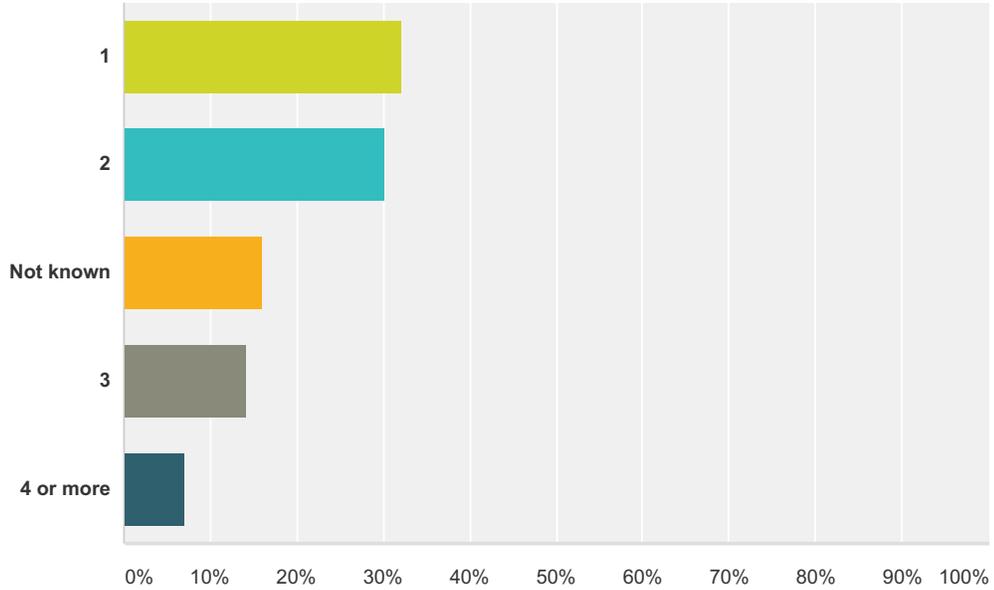


Answer Choices	Responses
Master contract - State	32.14% 18
Local RFP/Bid	21.43% 12
Unknown	21.43% 12
Master contract - GSA/Federal	17.86% 10
Based on price quotes	16.07% 9
Carrier selected by other agency/organization	12.50% 7
Master contract - Other entity	8.93% 5
Not governed by a formal procurement process	5.36% 3
Other (please specify)	1.79% 1
Total Respondents: 56	

#	Other (please specify)	Date
1	Based on coverage service mapping	2/2/2015 12:11 PM

Q8 How many mobile data carriers are required to fulfill your public safety mission?

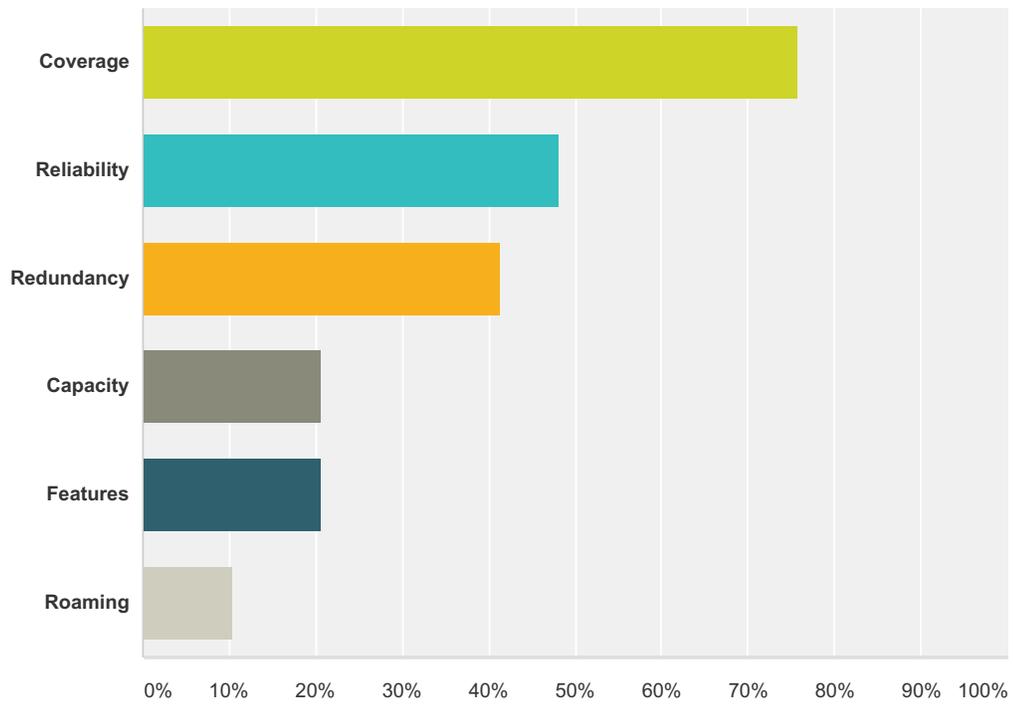
Answered: 56 Skipped: 0



Answer Choices	Responses
1	32.14% 18
2	30.36% 17
Not known	16.07% 9
3	14.29% 8
4 or more	7.14% 4
Total	56

Q9 Why do you require multiple carriers? (check all that apply)

Answered: 29 Skipped: 27

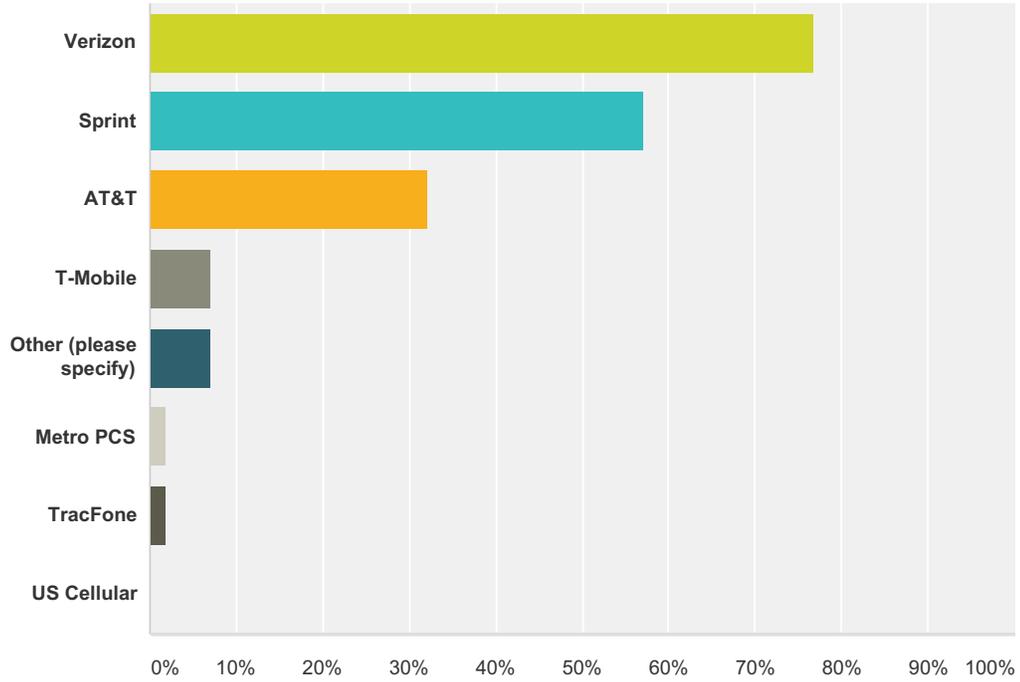


Answer Choices	Responses
Coverage	75.86% 22
Reliability	48.28% 14
Redundancy	41.38% 12
Capacity	20.69% 6
Features	20.69% 6
Roaming	10.34% 3
Total Respondents: 29	

#	Other (please specify)	Date
1	pricing is also considered	1/15/2015 3:53 PM

Q10 Please check each of the commercial carriers you use (check all that apply):

Answered: 56 Skipped: 0

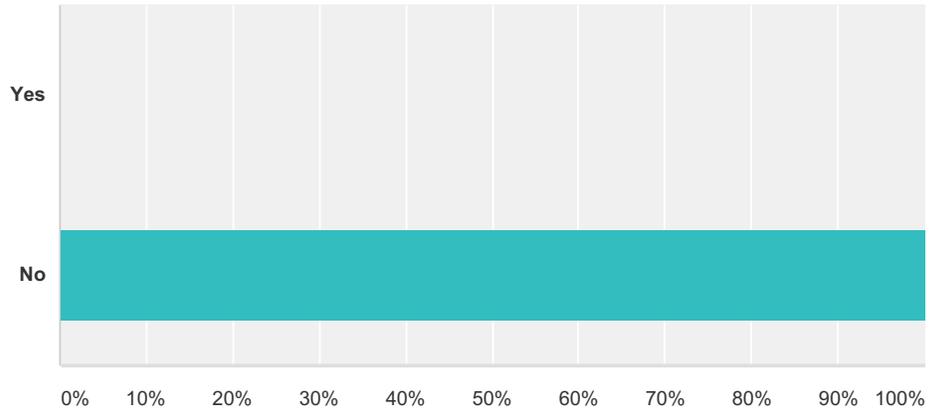


Answer Choices	Responses
Verizon	76.79% 43
Sprint	57.14% 32
AT&T	32.14% 18
T-Mobile	7.14% 4
Other (please specify)	7.14% 4
Metro PCS	1.79% 1
TracFone	1.79% 1
US Cellular	0.00% 0
Total Respondents: 56	

#	Other (please specify)	Date
1	0	2/9/2015 3:28 PM
2	BrightHouse	2/6/2015 3:39 PM
3	Zonar, Drivecam	1/16/2015 2:33 PM
4	Bright House	1/13/2015 3:00 PM

Q11 Do you utilize a private data network?

Answered: 2 Skipped: 54



Answer Choices	Responses	
Yes	0.00%	0
No	100.00%	2
Total		2

Q12 You indicated that you utilize a private data network. Do you own or lease the network?

Answered: 0 Skipped: 56

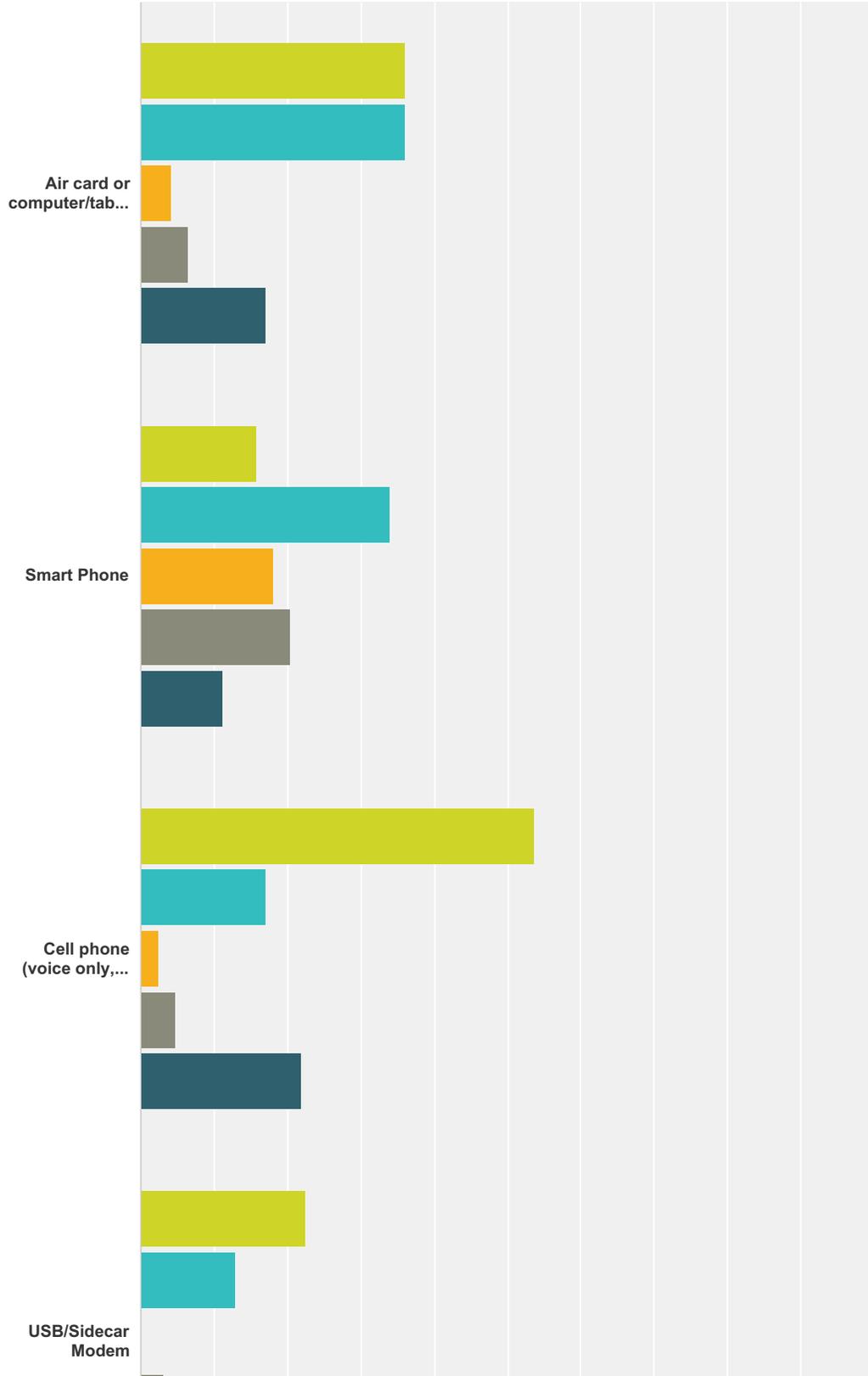
! No matching responses.

Answer Choices	Responses
Owned	0.00% 0
Leased	0.00% 0
Vendor (please specify)	0.00% 0
Total Respondents: 0	

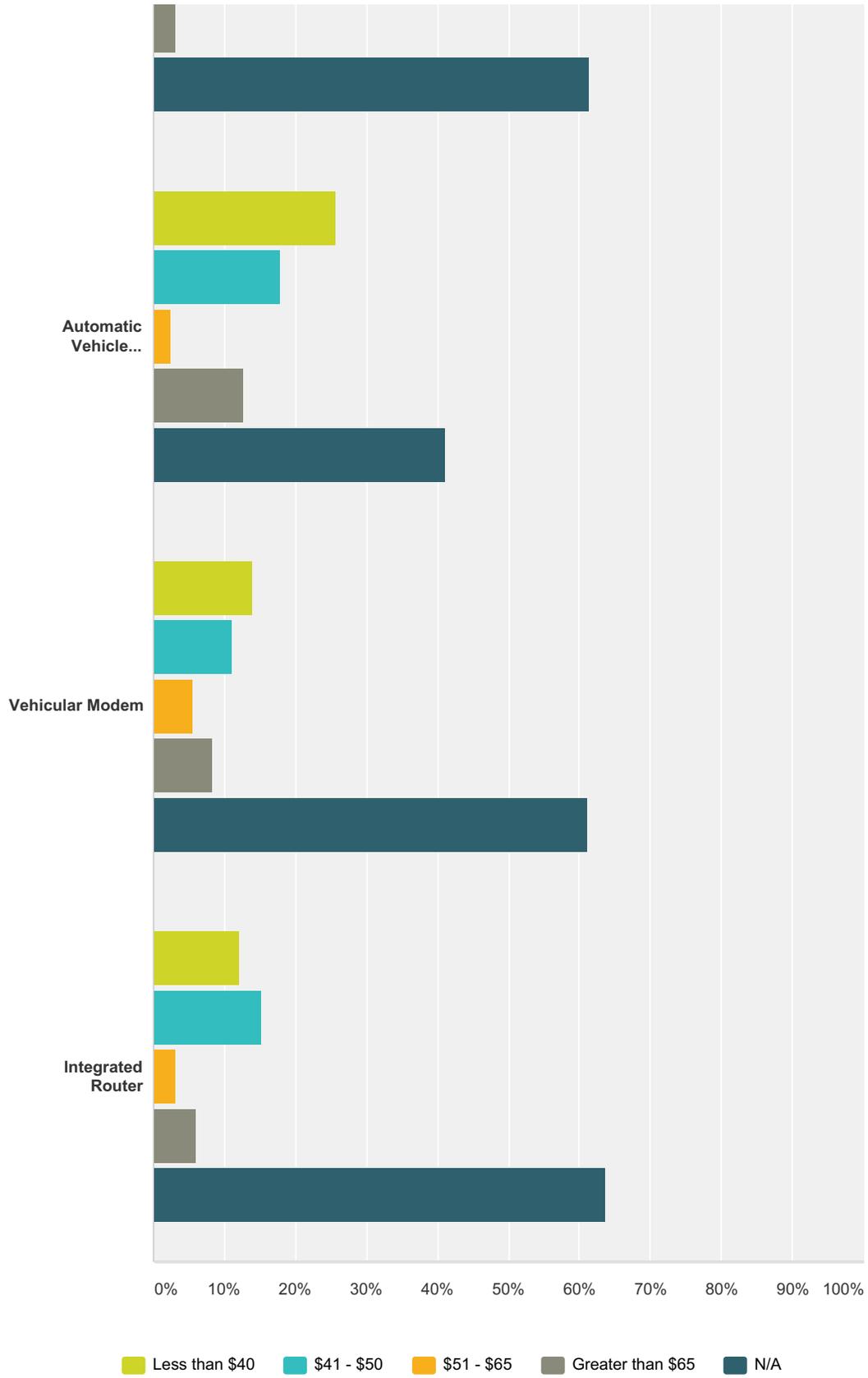
#	Vendor (please specify)	Date
	There are no responses.	

Q13 What types of mobile device appliances do you utilize and what is your monthly bill for each?

Answered: 51 Skipped: 5



FloridaNet Contract survey



	Less than \$40	\$41 - \$50	\$51 - \$65	Greater than \$65	N/A	Total
Air card or computer/tablet with integrated wireless modem	36.17%	36.17%	4.26%	6.38%	17.02%	47
	17	17	2	3	8	

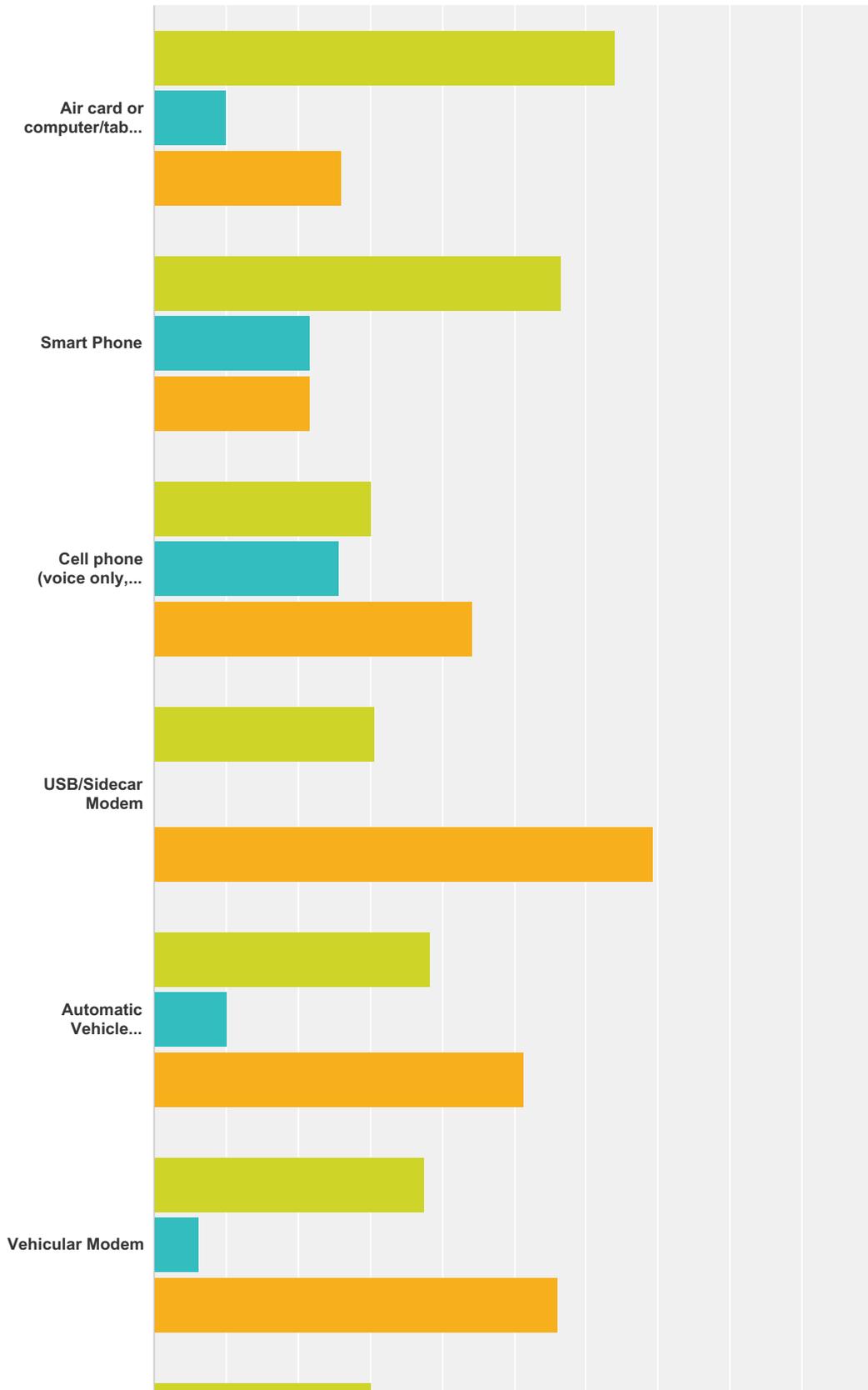
FloridaNet Contract survey

Smart Phone	15.91% 7	34.09% 15	18.18% 8	20.45% 9	11.36% 5	44
Cell phone (voice only, no data)	53.66% 22	17.07% 7	2.44% 1	4.88% 2	21.95% 9	41
USB/Sidecar Modem	22.58% 7	12.90% 4	0.00% 0	3.23% 1	61.29% 19	31
Automatic Vehicle Location/ Global Positioning System (AVL/GPS)	25.64% 10	17.95% 7	2.56% 1	12.82% 5	41.03% 16	39
Vehicular Modem	13.89% 5	11.11% 4	5.56% 2	8.33% 3	61.11% 22	36
Integrated Router	12.12% 4	15.15% 5	3.03% 1	6.06% 2	63.64% 21	33

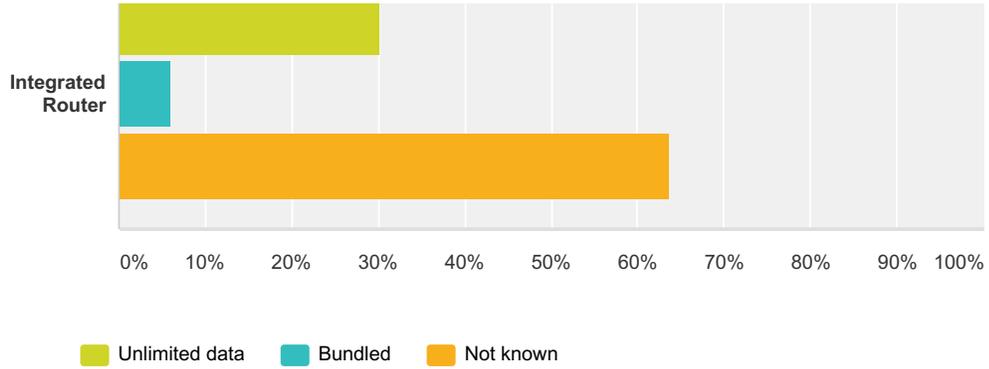
#	Other (please specify)	Date
1	hotspots	2/9/2015 4:33 PM
2	Sierra Wireless GX440 in frontline response vehicles	2/2/2015 4:34 PM
3	unk	1/26/2015 3:37 PM
4	do not know	1/24/2015 8:51 AM
5	Unknown	1/21/2015 12:19 PM
6	Hot spots	1/21/2015 10:09 AM
7	Wireless Access Points	1/15/2015 3:43 PM

Q14 What type of data plan do you have for these devices?

Answered: 54 Skipped: 2



FloridaNet Contract survey

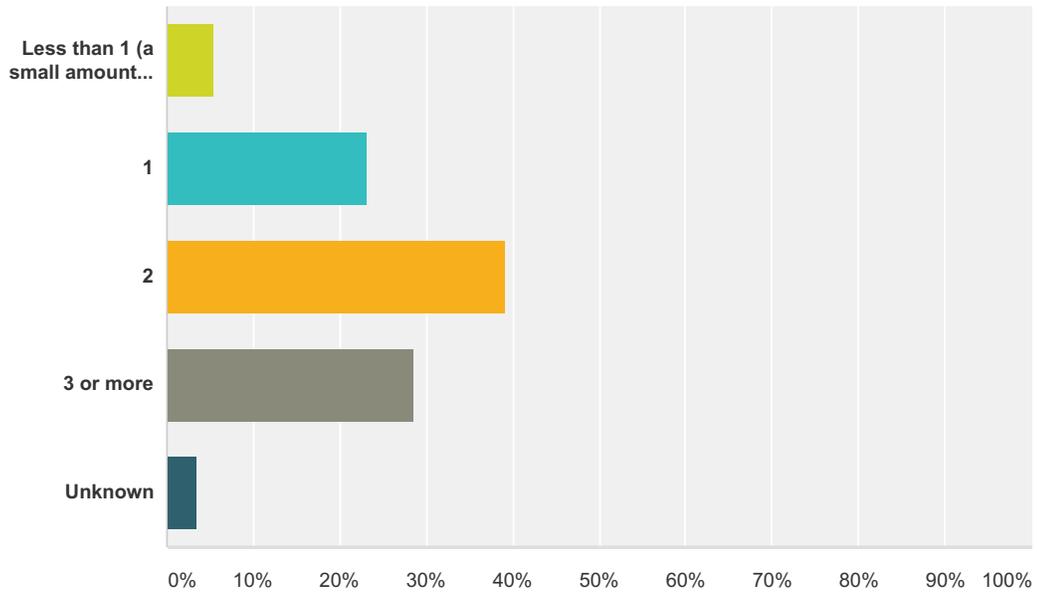


	Unlimited data	Bundled	Not known	Total
Air card or computer/tablet with integrated wireless modem	64.00% 32	10.00% 5	26.00% 13	50
Smart Phone	56.52% 26	21.74% 10	21.74% 10	46
Cell phone (voice only, no data)	30.23% 13	25.58% 11	44.19% 19	43
USB/Sidecar Modem	30.77% 8	0.00% 0	69.23% 18	26
Automatic Vehicle Location/ Global Positioning System (AVL/GPS)	38.46% 15	10.26% 4	51.28% 20	39
Vehicular Modem	37.50% 12	6.25% 2	56.25% 18	32
Integrated Router	30.30% 10	6.06% 2	63.64% 21	33

#	Other (please specify)	Date
1	hotspots in each of our vehicles	2/9/2015 4:33 PM
2	Sierra Wireless GX440 in frontline response vehicles	2/2/2015 4:34 PM
3	unk	1/26/2015 3:37 PM

Q15 Approximately how many devices does each employee have in your organization (devices include laptops with air-cards, tablets, and smart phones)? Please include any personal devices used for work purposes.

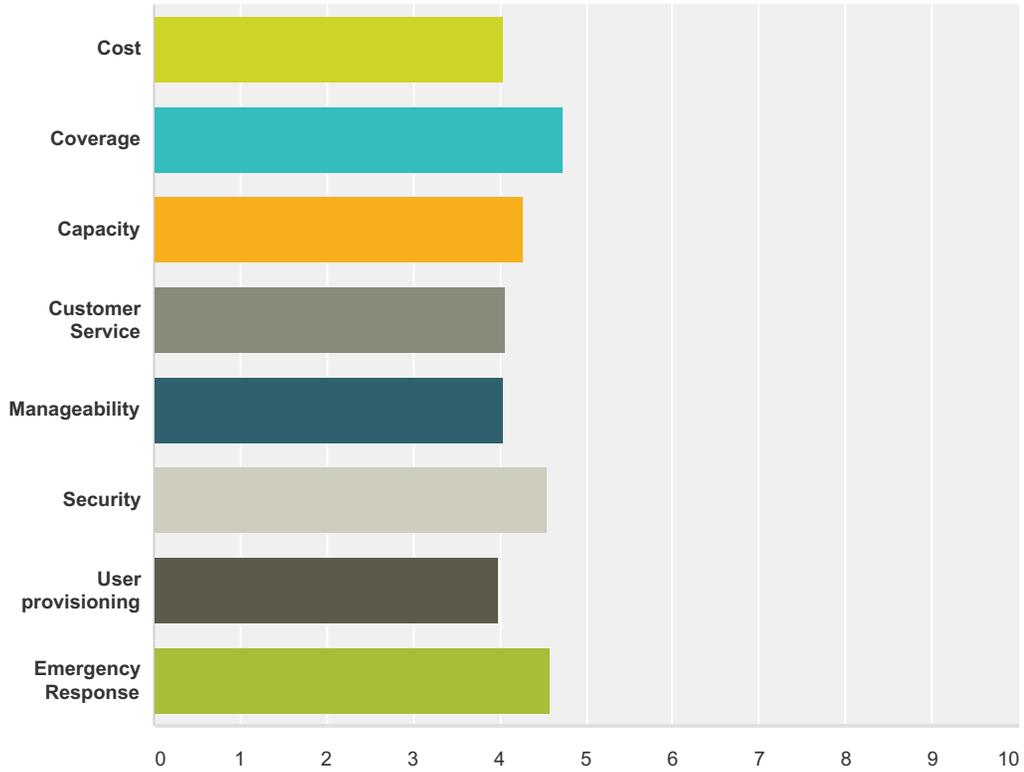
Answered: 56 Skipped: 0



Answer Choices	Responses
Less than 1 (a small amount of employees share devices)	5.36% 3
1	23.21% 13
2	39.29% 22
3 or more	28.57% 16
Unknown	3.57% 2
Total	56

Q16 What are the most important factors you consider when selecting a mobile data carrier?

Answered: 55 Skipped: 1

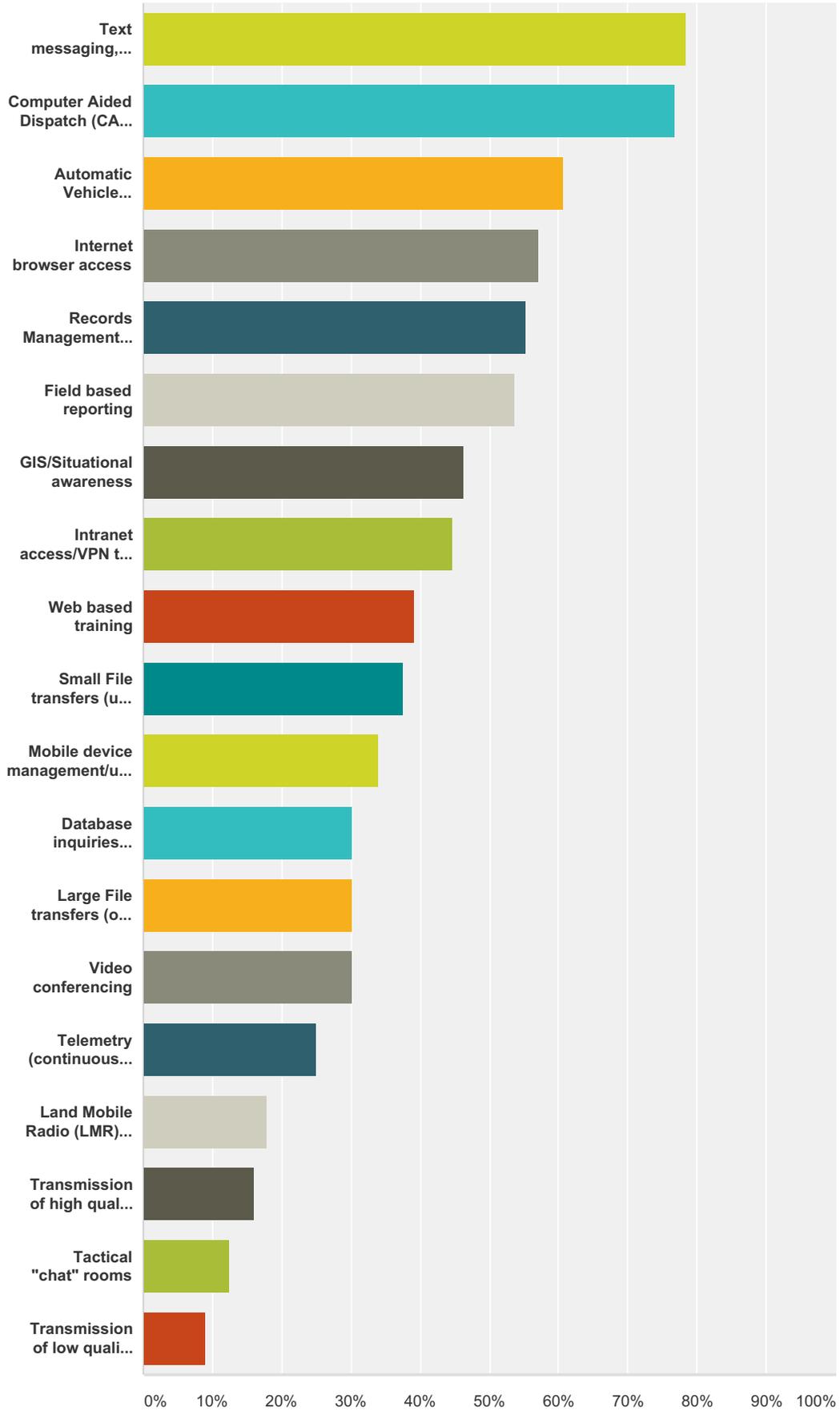


	Not at all important	Slightly important	Moderately important	Very important	Extremely important	Total	Weighted Average
Cost	0.00% 0	1.82% 1	25.45% 14	40.00% 22	32.73% 18	55	4.04
Coverage	0.00% 0	0.00% 0	1.82% 1	23.64% 13	74.55% 41	55	4.73
Capacity	3.70% 2	1.85% 1	9.26% 5	33.33% 18	51.85% 28	54	4.28
Customer Service	1.82% 1	1.82% 1	18.18% 10	43.64% 24	34.55% 19	55	4.07
Manageability	1.82% 1	5.45% 3	14.55% 8	43.64% 24	34.55% 19	55	4.04
Security	0.00% 0	3.64% 2	5.45% 3	21.82% 12	69.09% 38	55	4.56
User provisioning	1.89% 1	0.00% 0	22.64% 12	49.06% 26	26.42% 14	53	3.98
Emergency Response	0.00% 0	0.00% 0	7.27% 4	25.45% 14	67.27% 37	55	4.60

Q17 What mission critical activities rely on your mobile data network? (check all that apply)

Answered: 56 Skipped: 0

FloridaNet Contract survey



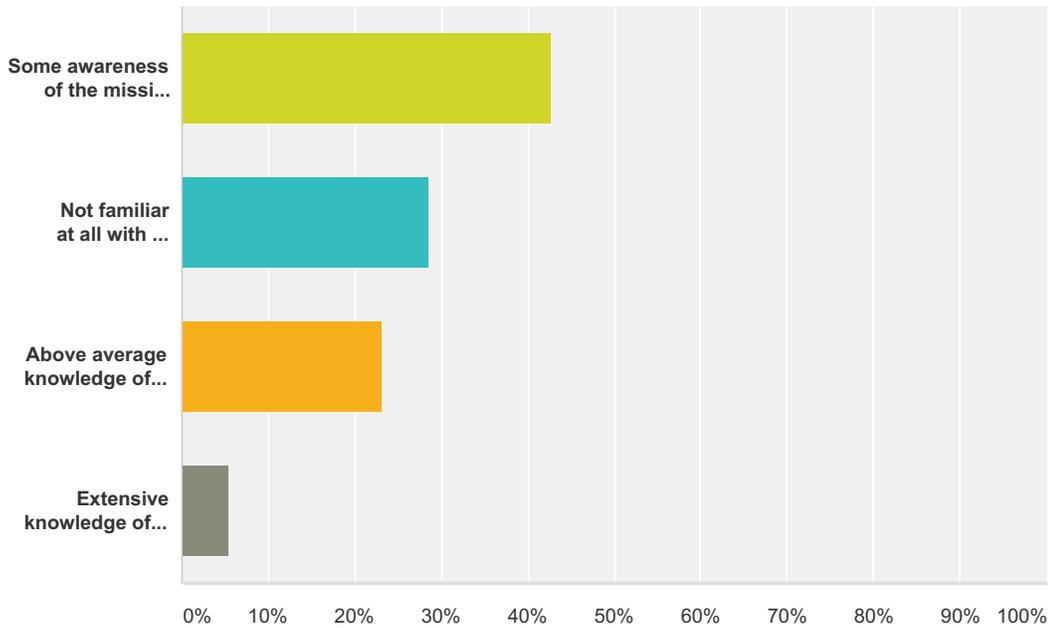
FloridaNet Contract survey

Answer Choices	Responses	
Text messaging, paging, one way notifications	78.57%	44
Computer Aided Dispatch (CAD) interface	76.79%	43
Automatic Vehicle Location/ Global Positioning System (AVL/GPS)	60.71%	34
Internet browser access	57.14%	32
Records Management Systems (local queries)	55.36%	31
Field based reporting	53.57%	30
GIS/Situational awareness	46.43%	26
Intranet access/VPN to home network	44.64%	25
Web based training	39.29%	22
Small File transfers (up to 1MB)	37.50%	21
Mobile device management/updating	33.93%	19
Database inquiries (FCIC/NCIC, criminal history, hot files)	30.36%	17
Large File transfers (over 1MB)	30.36%	17
Video conferencing	30.36%	17
Telemetry (continuous process status monitoring)	25.00%	14
Land Mobile Radio (LMR) integration	17.86%	10
Transmission of high quality video	16.07%	9
Tactical "chat" rooms	12.50%	7
Transmission of low quality video	8.93%	5
Total Respondents: 56		

#	Other (please specify)	Date
	There are no responses.	

Q18 What is the level of awareness within your agency of the FloridaNet program?

Answered: 56 Skipped: 0



Answer Choices	Responses
Some awareness of the mission, goals and operations	42.86% 24
Not familiar at all with the mission, goals and operations	28.57% 16
Above average knowledge of the mission, goals and operations	23.21% 13
Extensive knowledge of the mission, goals and operations	5.36% 3
Total	56